From: Steve Farrall

To: 'microsoft.atr(a)usdoj.gov'

Date: 1/24/02 4:33am **Subject:** Microsoft Settlement

Hi,

I'd just like to say that as a consumer and web developer for many years my colleagues and I have favoured Microsoft's Internet Explorer from it's very early days.

I have always been free to download and install Netscape Navigator, as indeed I have on several occasions.

My response has always been to return to Internet Explorer because it's a more solid, user friendly product that is backed up by a first class support network and development framework.

I believe that if Navigator was better then people would have stuck with it. Unfortunately the writers did not manage to innovate quickly enough to capture the attention of the end user and as such Microsoft have gained the majority of the market share. This is definitely a good thing as it is encouraging e-Commerce and e-Business to grow over the web at a fast rate. Without Internet Explorer and Microsoft the Internet would be a much less popular place.

Thanks for reading my thoughts on this matter.

Regards Steve Farrall